



SUSTAINABILITY POLICY

AMARENA
CANVAS BEACH HOTEL
— MÍSTICO —

Amarena Canvas Beach Hotel is committed to operating under principles of environmental, sociocultural, and economic sustainability, recognizing the responsibility involved in working within a highly sensitive coastal and marine environment and a community with its own cultural identity.

The hotel is committed to protecting biodiversity, managing natural resources efficiently, and reducing its environmental impact through low water and energy consumption practices, responsible waste management, minimization of chemical products, and strict compliance with current environmental legislation.

The hotel promotes the integration and well-being of the local community by hiring staff from the area, strengthening capabilities through ongoing training, supporting community initiatives, and promoting Costa Rican culture in its experiences and services. It also guarantees respect for human rights, safe and fair working conditions, and the prevention of any form of harassment, violence, or discrimination.

Amarena Canvas Beach Hotel incorporates gender equality, inclusion, and equity as fundamental principles of its management. It ensures equal opportunities for women and men at all levels of the organization, transparent and discrimination-free recruitment processes, accessibility for guests and staff, and an inclusive work environment that respects diversity of identity, orientation, age, ethnic origin, disability, and socioeconomic status.

In the economic sphere, the hotel is committed to operating with transparency and responsibility, prioritizing local and sustainable suppliers, evaluating environmental and social criteria in its purchases, and promoting the regional economy through partnerships with local tour operators and artisans.

MISSION, VISION, SUSTAINABILITY OBJECTIVES AND GOALS

MISSION

To offer responsible, high-quality lodging experiences in a coastal and marine environment, operating with a comprehensive sustainability approach that protects biodiversity, promotes local culture, guarantees gender equality and equal opportunity, strengthens the regional economy, and ensures the well-being of staff, guests, and community. The hotel is committed to managing its resources efficiently, minimizing its environmental impact, and maintaining an ethical, safe, and transparent operation.

VISION

To establish the hotel as a national and international benchmark in sustainable luxury tourism, recognized for its low-impact operation, its active contribution to the conservation of the natural environment, its leadership in equality and inclusion, its integration with the local community, and its ability to offer authentic experiences that inspire guests to participate in environmental protection and social development. The hotel aspires to be a model of responsible management that continuously evolves and demonstrates that sustainability is the core of a modern, competitive tourism operation.

SUSTAINABILITY OBJECTIVES

1. **Protect the coastal and marine natural environment** through conservation practices, efficient resource management, and reduction of environmental impacts, as well as partnerships with NGOs and government institutions.
2. **Ensure an environmentally responsible operation** through the efficient use of water and energy, waste reduction, and minimization of chemical products.

SUSTAINABILITY OBJECTIVES

1. **Promote gender equality, inclusion, and equal opportunity** at all levels of the organization, ensuring a safe, fair, and discrimination-free work environment.
2. **Strengthen sociocultural integration** through local hiring, support for community initiatives, and the promotion of Costa Rican culture in experiences and services.

SUSTAINABILITY GOALS

Environmental Goals:

- Implement practices to reduce water consumption per room by an annual percentage defined by the operating plan.
- Increase the percentage of recycled and composted waste each year.
- Progressively eliminate single-use plastics throughout the operation.
- Maintain verifiable biodiversity records and sensitive wildlife reports.

Sociocultural Goals:

- Implement ongoing training programs for all staff, with an emphasis on sustainability, local culture, and responsible service.
- Increase the hotel's participation in community and environmental initiatives each year.

Equality and Inclusion Goals:

- Ensure equal opportunity in recruitment, promotion, and training processes.
- Maintain a discrimination-free work environment, with active prevention and response protocols.
- Implement annual actions to improve accessibility in services and experiences.